Bridging the Gap Between Policy & Programs

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Yet...we often don't know our why.





Visioning Our Why



How do you think about translating policy into action?



Let's Talk Specifics!

- IRA
- IIJA
- CEJA
- Net Zero
- Clean Energy Plans



The average person spends:

- 1 min
- 3 mins
- 5 mins
- 7 mins





Failed Engagement

Or...what we learned from our failings.



Apublic health intervention aims to reduce malaria illness through the deployment of insecticide-treated bed nets.

They are used for fishing.





Amunicipal utility in the Sierra Nevada mountains decides to deploy a residential heat pump adoption program to advance their electrification goals. Their Fall timing is delayed so they decide to roll the pilot out in December.

Reality of rural mountain living.





Successful Engagement

Real-world strategies that have worked.





Challenges, Opportunities, & Parting Thoughts

For your consideration.



Conversation Igniters

- How are you listening to & including the voices of the customers/communities you serve?
- How can we better serve rural communities?

 How might these strategies work (or not) for your customers?



