

Workshop Moderator:

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Inclusive and Equitable Energy Efficien

Why is this essential and critical?

Economic recovery

EE is changing

What can be gained?

Community connection
Representation

What are some common misconceptions?

Only effective small-scale

One-size-fits-all





A Holistic Community Development and Engagement Approach



- Streamline the customer journey
- Pair customers with the most impactful and meaningful services
- Maximize customers served and funding available for services
- Meet customers where they are
- Deliver an exemplary customer experience





Consciously integrate community development Involve, empower, and

- Involve, empower, and compensate local, diverse partners
- Strategically identify, integrate, and build partner capacity
- Expand utilities' presence and investments in communities and with their customers



conomy

- Increase program resiliency by growing local capacity
- Invest in local and diverse workforce development
- Establish utilities' investment as foundational, delivering results and making a difference well into the future