



#### **Data Sources**

- Operational tools
- Marketing efforts
- Business development support
- Analytics

### **Knowledge & Education Through Outreach**

- Community events
- Community-based organization partnerships

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### Capabilities & Data Sources

### **Operations**

- Power BI and Reporting
- Dashboards
- Statistics/Data Science
- **Demand Response Analytics**
- EV Usage and Siting
- **Analytics Vendor Management**
- Sales Support
- Third-party Data Purchases
- **Energy Usage Analysis**
- **Experimental Design**
- **Forecasting Tools**
- **Data Integrations**

### **Marketing**

- Market Research and Customer Insights
- Survey Design and Implementation
- **Customer Targeting**
- Mapping/GIS and Visualization
- Demographic and Market Analysis
- Message Testing
- Campaign Planning and Tracking
- Web Analytics
- **Predictive Modeling**

### **Business Development Support**

- Market Research and Customer Insights
- Mapping/GIS and Visualization
- Demographic and Market Analysis
- Market Assessment Tool
- **Analytics Vendor Management**
- Forecasting Support

















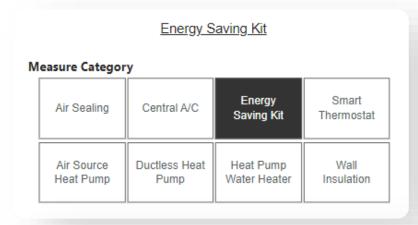


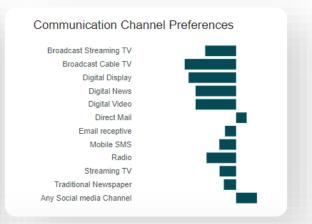


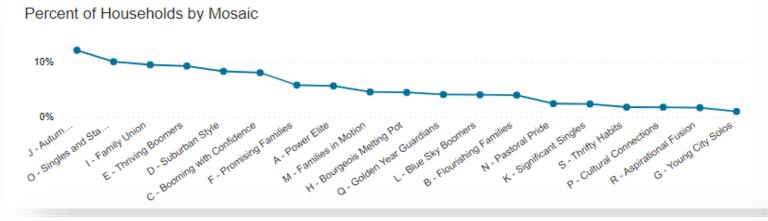


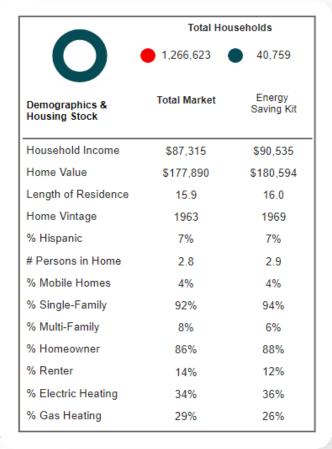


### Market Demographics by Measure







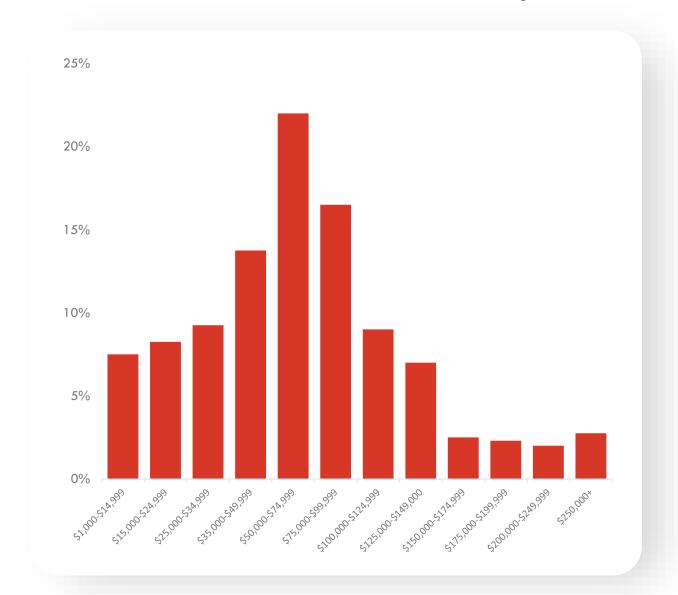


Top 3 Mosaic Segments	Households	Key Characteristics					
Autumn Years	3,444	Rural living	Community roots	Financial savings	AARP members	Financially secure	Outdoor hobbies
Singles and Starters	2,851	Rental housing	Single adults	Politically disengaged	Engage via radio	Foodies	Digitally savvy
Family Union	2,693	Bilingual	Married with kids	Large households	Financially cautious	Team sports	Blue-collar jobs





## Percent of Households by Income





\$87K

Average household income **2.8** Average number of persons in the home



\$178K

Median home value **15.9** Average length of residence

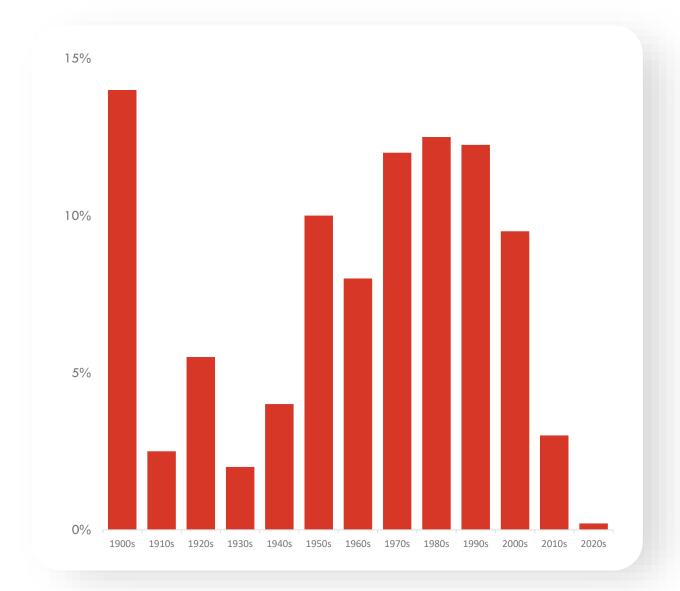


28%

Households below 200% FPL 73% Households above 200% FPL



# Percent of Homes by Decade Build





1963

Average home vintage **34%** Electrically heated homes



92%

Residents in single-family dwellings 8% Residents in multi-family dwellings



86%

Owner-occupied homes 14% Renter-occupied homes





# © Community Outreach









# **Valued Partnerships**

Community-based organizations
Partner to build community health





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