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2006 - 2008 Energy Efficiency Residential Program Overview

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This program is funded by California utility customers and administered by Southern California Gas Company under the auspices of the California Public Utilities Commission. Rebates are available on a first-come, first-served basis until funds are depleted.

Residential Customer Programs Overview



- **Single Family Rebates:**

In 2008, there's \$6.9 Million in cash rebates still available to residential customers for purchasing and installing qualified energy efficient products in existing single-family detached homes, attached homes (up to a four-plex), condominiums and mobile homes.

Customers may participate in the program in 2 ways:

- Mail-In Rebates
- Instant Rebates (Point of Sale)

Visit www.socalgas.com/residential for list of participating retailers and qualifying measures

For more information visit www.socalgas.com/residential/savemoney/

- **Home Energy and Water Efficiency Survey:**

Online survey provides customers with a personalized assessment of their natural gas, electricity and water usage along with practical ideas on how to improve their home energy efficiency

Visit www.socalgas.com/energyefficiency to complete the survey.

Residential Rebate Programs Overview



- **Multifamily Rebates:**

In 2008, there's more than \$4.2 million in cash rebates still available for the installation of qualified energy efficiency products in apartment dwelling units and in the common area of apartment and condominium complexes, and common areas of mobile home parks.

Property owners (and managers) of existing residential multifamily complexes with 2 or more dwelling units may qualify.

- **Energy Efficiency 3rd Party Contractors (Outreach Programs)**

- Ethnic Outreach: PACE, CLEO
- Kiosk Pilot (Intergy)

Single Family Rebate Program



Qualifying Products & Rebates:

- 2007 ENERGY STAR® Qualified Clothes Washers - \$35
- 2007 ENERGY STAR® Qualified Dishwashers - \$30
- High Efficiency Natural Gas Storage Water Heaters - \$30
- High Efficiency Gas Furnaces - \$200
- Attic & Wall Insulation - \$0.15 per sq ft.

New Offers:

- Tankless water heater rebate (available through manufacturer) - \$200
 - Available for the purchase and installation of a qualified tankless water heater via participating manufacturers.
 - For more information visit www.socalgas.com/twh/



Single Family Rebate Program



New Offers Cont'd

Energy and Water Saving Kits: Save water and the energy used to heat it!

- Available at NO COST to customers.
- Includes one low-flow showerhead (1.5 GPM), one kitchen faucet aerator (1.5 GPM) and two bathroom faucet aerators (1.0 GPM each).
- May help save as much as 30% of water consumption and also reduce the energy used to heat the water.

How to request a kit:

- Online at www.socalgas.com/kit/
- At events where SoCalGas is present (trade shows, fairs, seminars)
- By completing the Home Energy and Water Efficiency Survey

Please note kits mailed within 6-8 weeks of request.



Home Energy & Water Efficiency Survey



- Free home energy and water efficiency survey to help customers identify sources of energy use in the home and to provide recommendations for ways to save energy and money.
- New survey launched February 2007 which includes water usage questions and recommendations.
 - Joint survey with SoCalGas, Edison, Golden State Water Company and LADWP
- Survey available in the following formats:
 - Online: <http://www.socalgas.com/residential/energysurvey/>
 - In-Home
 - Mail-In

Home Energy Efficiency Survey makes recommendations for Electric, Gas, & Water saving tips



- Lighting
- Heating
- Air Conditioning
- Water Heating
- Refrigeration
- Washer and Dryer
- Stove and Range
- Insulation
- Pool and Spa





Qualifying Products and Rebates:

(Refer to application for qualifying specifications)

- High Efficient Qualified Dishwashers - **\$30 to \$50**
- Attic & Wall Insulation - **\$0.15 /sq. ft.**
- Natural Gas Storage Water Heaters - **\$30**
- ENERGY STAR® Qualified Natural Gas Furnace - **\$200**
- Central System Natural Gas Water Heaters - **\$500**
- Natural Gas Water Heater and/ or Boiler Controllers - **\$750 - \$1500**
- Central System Natural Gas Boiler - **\$1500**
(May be Water and Space Heating or Water Heating only)

Multifamily Rebate Program



Rebate Process:

- Reservations are required and may be obtained by faxing request to 562.803.7534.
 - Customer completes page 5 & 9 of rebate application; fax both pages with copy of Gas bill.
 - Program Manager will assign a rebate reservation number and fax to customer.
- Reservation will be valid for 45 days.
- Once the product is installed, the customer completes the remainder of the application and mails to The Gas Company
 - 9240 Firestone Blvd., Downey, CA.
- Application is reviewed sent to processing center.
- Once inspection has been completed and application is approved, a rebate check is mailed approximately 6 – 10 weeks from date of receipt.

This program will end on December 31, 2008 or earlier if funds are depleted before that

date. All installations of rebate measure are subject to inspection

Energy Efficiency 3rd Party Contractors



Ethnic Outreach

- **CLEO (Custom Language Efficiency Outreach):**
 - Joint program with Edison
 - Promotes the energy efficiency programs and education / training of Southern California Edison and The Gas Company among customers who speak Vietnamese, Indian, Chinese, and Korean. Offers interactive workshops, energy audit feedback, and low-cost and no-cost recommendations.
- **PACE (Pacific Asian Consortium in Employment) Energy Savings Project:**
 - Promotes energy efficiency programs to Single Family, Multifamily, and Small Business customers who speak Chinese, Vietnamese, Korean and Spanish.
 - Distributes aerator sets at community events.

Energy Efficiency 3rd Party Contractors



- **Kiosk Pilot Program (Intergy Corp.)**
 - Joint program with Edison
 - Promotes natural gas and electric energy efficiency upgrades to homeowners through interactive kiosks placed in locations where customers are likely to be involved in home remodeling. These locations could include lending institutions and/or home improvement stores. The kiosks included energy efficiency promotional materials.

For more information on Energy Efficiency Contractor programs visit www.socalgas.com/energyefficiency and click on “Energy Efficiency Contractor Programs”

SoCalGas' Customer Assistance Programs



- **20% discount on monthly bills-** Offered to income-qualified customers through the **CARE** (California Alternate Rates for Energy Program). Eligibility is based on gross annual income and number of residents in household.
- **DAP** (Direct Assistance Program) - The Gas Company offers no-cost weatherization and furnace repair or replacement services for qualified limited-income customers.
- **GAF** (Gas Assistance Fund) - Funded by SoCalGas customers, shareholders and employees. Income-qualified customers may receive one-time annual assistance during the winter months to pay their winter bill.
- **LIHEAP** (Low-Income Home Energy Assistance Program) - a federally funded energy assistance program can help an income-qualified customer pay a utility bill.
- **MEDICAL BASELINE PROGRAM** – Can provide an additional allowance of gas or electricity at a lower rate for qualified customers
- For more information, check our website at:

Energy Saving Tips



Natural Gas Furnaces:

- Use a high-efficiency natural gas furnace)
- Install a programmable thermostat
- Clean or replace your furnace filter
- Test and seal leaky air ducts
- Install or upgrade insulation
- Lower furnace thermostat 3 – 5 degrees (health permitting)
- Turn the furnace off when you are away
- Caulk & weather-strip drafty windows and doors

Hot Water Usage:

- Use a high-efficiency Water Heater
 - Check your water heater settings - thermostat
- Insulate exterior, uncovered hot water pipes
- Use water-saving showerheads and faucet aerators

Dishwasher (hot water supplied by natural gas water heater):

- Use a high-efficiency dishwasher, instead of hand washing
- Wash full loads

Energy Saving Tips



Clothes Washer (hot water supplied by natural gas water heater):

- Use a high-efficiency clothes washer
 - Set appropriate time and temperature for each wash cycle
 - Wash full loads; however, do not overload washer
 - Use cold water whenever possible

Natural Gas Clothes Dryer:

- Clean lint filter before drying each load
- Dry two or more loads in a row to take advantage of the heat still in the dryer.
- Do not overload dryer
- Be sure the connector is secure

Natural Gas Range

- Pre-heating the oven is not always necessary
- Defrost the food before heating
- When heating, do not open the oven door frequently